

## Ronald Tree Nursery School: Parental Questionnaire Feedback Report 2022-2023 Academic Year

The questionnaire was issued to 118 families via the Reach More Parents App and 45 questionnaires (38%) were completed; questionnaires were completed on an even spread across the three year groups, N2, N1 and E2.

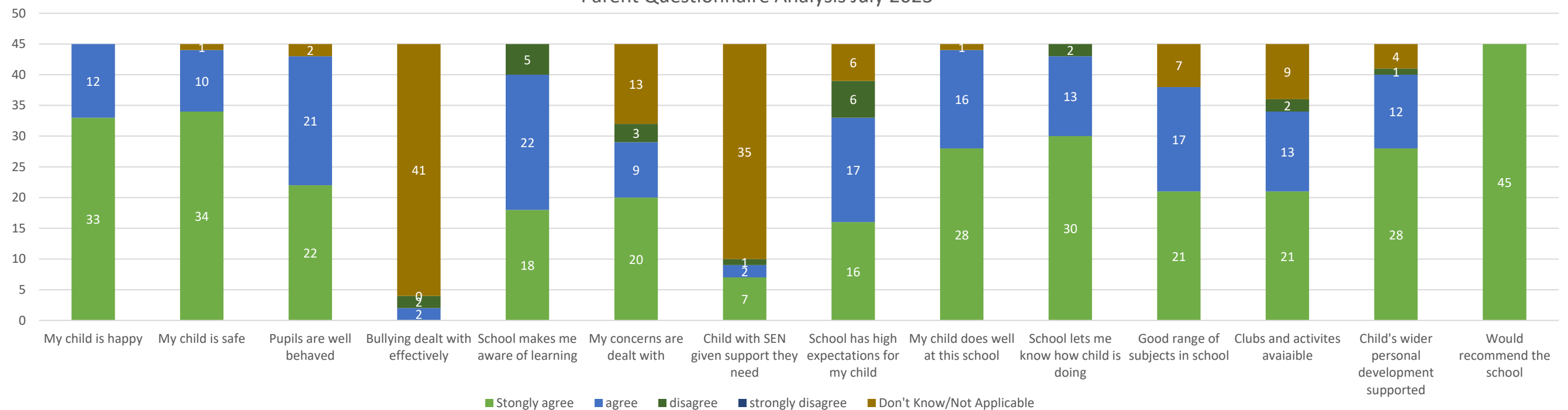
The questionnaire asked parents to consider the revised thirteen statements from the Ofsted Parentview questionnaire, relating to their perceptions of their own and their child's experiences of Ronald Tree Nursery School and the majority of statements were to be rated on a range from Strongly Agree to Strongly Disagree plus not applicable in some cases. Having spoken to some of our parents afterwards they found the fact that the responses were not all the same format confusing; however this mirrors the Ofsted Parentview website and is the same system parents would use if they completed their questionnaire online.

The questionnaire also asked if parents would recommend the school to other parents, asked for any further comments and suggestions and finally asked if parents would support an increase in the snack fund contributions to £3 per week for each 15 hours a child attends.

### Statements

1. My Child is happy at this school; 33 respondents 'strongly agreed' (73%) and twelve respondents 'agreed' (27%).
2. My child feels safe at this school: 34 respondents 'strongly agreed' (76%), ten respondents 'agreed' (22%) and one respondent 'didn't know' (2%).
3. The school makes sure the pupils are well behaved: 22 respondents 'strongly agreed' (49%), 21 respondents 'agreed' (47%) and two respondents 'didn't know' (2%).
4. My child has been bullied & the school dealt with the bullying quickly & effectively: 2 respondents 'agreed' (4%), 2 respondents 'disagreed' (4%) and 41 respondents 'not applicable' (92%).
5. The school makes me aware of what my child will learn during the year: 18 respondents 'strongly agreed' (40%), 22 respondents 'agreed' (49%) and five respondents 'disagreed' (11%).
6. My concerns have been dealt with properly: 20 respondents 'strongly agreed' (44%), 9 respondents 'agreed' (20%) three respondents 'disagreed' (7%) and 13 respondents 'not applicable' (29%).
7. My child has special educational needs, the school gives them the support they need to succeed: 7 respondents 'strongly agreed' (16%), two respondents 'agreed' (4%) one respondent 'disagreed' (2%) and 35 respondents 'not applicable' (78%).
8. The school has high expectations for my child: 16 respondents 'strongly agreed' (36%), 17 respondents 'agreed' (38%) six respondents 'disagreed' (13%) and six respondents 'didn't know' (13%).
9. My child does well at this school: 28 respondents 'strongly agreed' (62%), 16 respondents 'agreed' (36%) and one respondent 'didn't know' (2%).
10. The school lets me know how my child is doing: 30 respondents 'strongly agreed' (67%), 13 respondents 'agreed' (29%) and two respondents 'disagreed' (4%).
11. There is a good range of subjects available at this school: 21 respondents 'strongly agreed' (47%), 17 respondents 'agreed' (38%) and seven respondents 'didn't know' (16%).
12. My child can take part in clubs and activities at this school: 21 respondents 'strongly agreed' (47%), 13 respondents 'agreed' (29%), two respondents 'disagreed' (4%) and nine respondents 'didn't know' (20%).
13. This school supports my child's wider development: 28 respondents 'strongly agreed' (62%) and 12 respondents 'agreed' (27%), one respondent 'disagreed' (4%) and four respondents 'didn't know' (9%).
14. I would recommend this school to another parent: 45 respondents 'strongly agreed' (100%).
15. I would support an increase in snack to £3 per week: 37 respondents 'strongly agreed' (82%) and eight respondents 'disagreed' (18%).

Parent Questionnaire Analysis July 2023



## Statement Feedback Analysis

The vast majority of respondents 'strongly agreed', 'agreed', or found statements didn't apply to their child/experience of the school. Where parents had chosen not to make their survey anonymous and they had disagreed with statements the school made further enquiries with the parents. In the majority of these cases it is believed this was not from dissatisfaction but that the parents did not fully understand the grammatical phrasing of the statement and the implication of the response; or alternatively how the statement applied to a child in nursery school rather than a primary or secondary school. This had not been an issue in previous years when the previous Ofsted Parentview statements and responses were used. In future years senior managers might seek to alter the questions to better reflect the Early Years Foundation Stage.

There was an even split of questionnaires between children in years N2 (leaving to go to school in September 2023), year N1 (going to school in September 2024) and year E2 (going to school in September 2025). 21 questionnaires (46%) were returned from parents whose children attended for the universal 15 hours per week in the main nursery and 14 questionnaires (31%) from parents whose children attended for 30 hours or more. Ten questionnaires (22%) was returned from a parent with a child in the Teddy Bear Room.

**Recommendation of Ronald Tree Nursery School:** 100% of respondents said they would recommend the nursery to another parent.

## Further Comments

Parents were invited to leave further comments or suggestions. 9 parents did so (20%). Many parents also sent thank you cards (including some of those with children in Year N1) or left messages on the school Facebook page, Tapestry or Reach More Parents App. Without exception these comments thanked the nursery staff for the high quality of provision their children had experienced at Ronald Tree and these are listed on the following pages

**Best nursery in Kettering! All the staff are absolutely amazing all the kids love going!**

We are very happy that our son attends this nursery. Thanks to the wonderful teachers and all employees, we know that our child is under great care. Our son has made great progress in his behaviour since he was going there. Great contact with the teachers, we always knew exactly what was going on with our child. We are very grateful and will recommend to everyone. It's a great place.

This nursery has been incredible to me and my son. Deb and Lisa, his keyworker, have always gone above and beyond. I look at Lisa more like a friend now, she engages constantly with myself and [my son] adores her. Him leaving will honestly leave us both with a gap. He wasn't talking much and struggled to leave my side when he started, now he strolls in happy and confident. It's like they've helped [him] discover who he is as a person. I was worried about [his] development and his speech and I was reassured and told how well he truly was doing. We struggled during lockdown and I didn't know if he would find the real world a struggle. Ronald Tree has helped my little boy discover who he is and what he loves. I can't put into words what this nursery has done for my son, not only my son but me as well, the support along the way has been incredible. I'm honestly heart broken he has to leave. This nursery is incredible. As are every single member of staff who have been involved with my son's nursery journey. Thank you everyone.

It has been an incredible experience for my son, setting a strong foundation for him on his learning journey.

[My daughter] has been a handful at home but she has since improved behaviorally and she now enjoys going to school. Thank you for supporting [her] even on bad days. I have never received anything that suggested she is giving teachers a hard time and you are always on top of your game.

It has been a pleasure to see my child being part of the Ronald Tree family. Thank you all for your support and hard work.

[My daughter] has had a wonderful few months at Ronald Tree! Thank you all!

I'm just so thankful for the time, care and effort you put in to each and every child!

Thank you for everything you have done for [my daughter] over the last couple of years! Thank you all for giving the best start to life, watching her learn and grow weekly. She will miss you all so much!

Thank you all so much for the past two years, it is very difficult picking and trusting a nursery but I have never regretted my decision. The love and care you have for everyone is second to none. We will both miss you!

Ronald Tree Nursery is absolutely amazing. The staff are incredible xxx

*Thank you for all the encouragement; thank you for helping [my son] to enter the crazy world of school and thank you for making my days brighter.*

We've had as a family the pleasure of you all in our lives for over 5 years now and we couldn't be any more grateful for all your help and support throughout! We wish you nothing but happiness and blessings for all your futures. Thank you!!!

*There are no words to say how grateful we are for the heart shown to [our son]. Thank you for your commitment, your help, your smile and every single day when you took care of our son. [He] will have you in his memory for the rest of his life I am sure. Thank you!*

To RT teachers and staff – you rock! You've made learning lots of fun all year long! I highly esteem you all for all you have done for [my son].

Thank you very much for taking care of our son. You are wonderful and loving people!

Thank you all for looking after our little girl! You have helped so much with her development. She is more confident and happy. We appreciate all your hard work! Thank you very much!

Thank you for putting up with [my son]. He was a grumpy, not very sociable boy but has turned out to be more sociable and loving and its all thanks to you! He will surely miss you!

Thank you everyone at Ronald Tree for being such a big part of [my daughter's] journey from Teddys to Gruffalos!!! She has loved every moment with you all and she will miss being here!

**Thank you for taking care of [our son] so well and helping him grow and have fun! Your support means a lot to him and to us as parents.**

Thank you! [My son] has loved his time at Ronald Tree and has made some lovely connections with the staff and some long lasting friends. He is a very clever little boy and loves talking about what he has done at nursery and telling me who's been silly – haha!

*Thank you for all you have done for [my daughter]. She has loved every day at nursery and loves all of you! Thank you for sharing all her milestones with us. You are truly outstanding! We will miss you all.*

**Thank you for all the wiped tears. Thank you for all the smiles. You've created a lot of wonderful childhood memories. You are amazing.**

Thank you for everything you have done with and for [my son]. He speaks about you all the time and always wants to share his stories with you.

Thank you for making Ronald tree the most wonderful nursery. [Our son] has had the best year with you all, we are sad not to be bringing him back in September!

Thank you for taking really good care and looking after [my two girls] xxx

Mel, thank you for looking after both of my girls, I know how testing they can be LOL.

Thank you for always greeting me with a smile and taking the girls even when they was screaming. You are a super human and a great person so thank you for helping my girls grow.

Thank you! 'It takes a big heart to help and shape little minds. Teaching is the greatest act of optimism'

We hope that [our son] will meet such wonderful teachers as you again on his way.

On my first day I felt a little scared  
You held my hand and showed you cared

You trusted me and me grow

You taught me I could give anything a go

You sang, read stories, taught me maths

You showed me there are lots of paths

You made me laugh & showed me kindness

You took away all my shyness

You truly are one of a kind and those are really hard to find.

Thank you for everything you've done.