Ronald Tree Nursery School

Parental Questionnaire Feedback Report 2018-2019 Academic Year

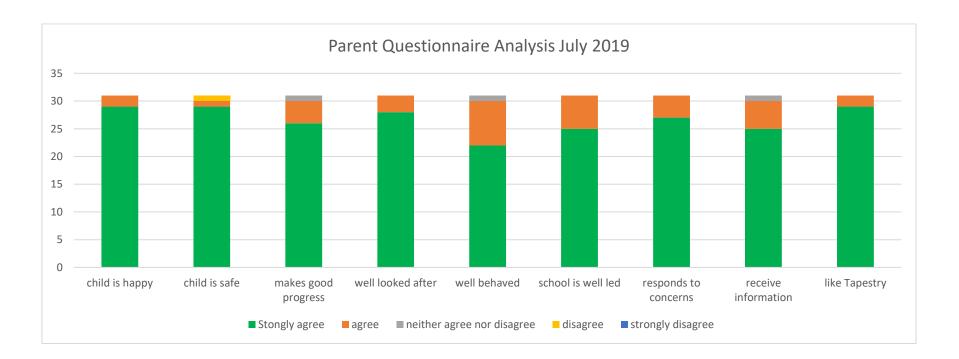
The questionnaire was issued to 118 families. 31 questionnaires (26%) were returned.

The questionnaire asked parents to consider 9 statements relating to their perceptions of their own and their child's experiences of Ronald Tree Nursery School and rate them on a five point range from Strongly Agree to Strongly Disagree.

These statements were taken from the Ofsted Parent View questionnaire to parents. The questionnaire also asked if parents would recommend the school to other parents and asked for any further comments and suggestions.

Statements

- 1. My Child is happy at this school; 29 respondents 'strongly agreed' (94%) and two parents 'agreed' (6%).
- 2. My child feels safe at this school: 29 parents 'strongly agreed' (94%), one parent 'agreed' (3%) and one parent 'disagreed' (3%).
- 3. My child makes good progress at this school: 26 parents 'strongly agreed' (84%), four parents 'agreed' (13%) and one parent neither agreed nor disagreed (3%).
- 4. My child is well looked after at this school: 28 parents 'strongly agreed' (90%) and three parents 'agreed' (10%).
- 5. This school makes sure its pupils are well behaved: 22 parents 'strongly agreed' (71%), eight parents 'agreed' (26%) and one parent neither agreed nor disagreed (3%).
- 6. This school is well led and managed: 25 parents 'strongly agreed' (81%) and six parents 'agreed' (19%).
- 7. This school responds well to any concerns I raise: 27 parents 'strongly agreed' (87%); four parents 'agreed' (13%)
- 8. I receive valuable information from the school about my child's progress: 25 parents 'strongly agreed' (81%) and five parents 'agreed' (16%) and one parent neither agreed nor disagreed (3%).
- 9. I like using Tapestry (online learning journey): 29 parents 'strongly agreed' (94%) and two parents 'agreed' (6%).



Statement Feedback Analysis

With the exception of one parent, all respondents agreed or strongly agreed with all nine statements.

This year the statements sheets were colour coded to allow for further analysis and look for trends.

Two Year Old Room/Teddy Bears: Only three responses were received from parents of children in this room in July 2019 out of a possible 22 families. This is a disappointing return rate (13%). All parents agreed or strongly agreed with all statements.

N1 children in the Main Nursery, 15 hours only: Five responses were received from a possible 33 families (15%). All parents strongly agreed with all statements.

N2 children funded for 15 hours only: 15 responses were received out of a possible 48 (31%). All parents agreed or strongly agreed with all statements.

N1 and N2, 30 Hours children: Seven responses were received out of a possible 22 (32%). All parents except one strongly agreed or agreed with all statements. The one parent agreed or strongly agreed with five statements, neither agreed nor disagreed with three statements and disagreed that her child felt safe at the school because it was too busy with the number of children. However the parent said they would recommend the school to another parent.

Recommendation of Ronald Tree Nursery School: 100% of respondents said they would recommend the nursery to another parent.

Further Comments

Parents were invited to leave further comments or suggestions. 11 parents did so (35%). The majority of these comments thanked the nursery staff for the high quality of provision their children had experienced at Ronald Tree and these are listed on the following pages. Many parents also sent thank you cards and left messages on the school Facebook page.

A wonderful nursery, run by excellent, lovely ladies! We will miss all your lovely smiley faces. Big thank you to everyone at Ronald Tree.

I just want to say Thank You to everyone involved with my child.

Not only have they supported and cared for my child but they have for me too. So thank you.

So grateful for the place at the nursery. My son loved every minute and will be missing everyone.

Couldn't be happier with everything.

I hope my younger one will get a place. Thank you Ronald Tree!

My daughter is in Red Group and she loves her keyworker. I am always informed by her whether it's good or bad feedback. My son has thoroughly enjoyed his time at Ronald Tree and I am sad to see him leave. The staff have always been kind and supportive and I cannot praise you all more. Thank you so much for all you have done and all of your hard work.

Fantastic school, gladly sending my second child to this school as I am positive of the amazing care and education she will receive.

All staff and teachers are very kindly and respectful.

I have excellent views on your nursery! My child has really flourished and is so confident now! Thank you for all your hard work and reassurance.

Thank you for all of your work with my son. What a fantastic team you have! The last two years have been brilliant and you have all shown such care towards my son. It's been a pleasure and we will miss you all.

Brilliant nursery, all staff encourage the children in their development. Such a wide range of learning resources and work well with all children's needs.

I can't thank the staff enough! I will be sad that my child is leaving in a few weeks! She's had an amazing few years here! "We would like to thank you all for the loving care that you have provided to all of our children over many years. You have nurtured, taught and gave them confidence to grow in many ways. As we leave today, please know that words cannot express what an amazing nursery you are, and everything you do goes beyond expectations. We will miss you." (Parents of eight children) Thank you for helping my daughter to grow!

Thank you for all that you have done over the last 18 months! You all have been amazing!

Thank you for making my daughter's time at nursery so wonderful!

A big thank you for looking after my boy. I know he has matured and learnt a great deal with all your help and support.

Words cannot fully express how sad we are to be 'leaving' RTN.

Our daughter has had a successful year and we are confident that she will handle Reception well, building on her year with yourselves.

I just would like to take an opportunity to say the biggest THANK YOU for all the teachers who make my daughter's day at the nursery sooo amazing and cool! The amount of things and activities they do! It honestly amazes me! The big shout out for Ronald Tree Nursery and all the staff – you are doing an outstanding job! Could not be happier of my choice and my daughter echoes that every day!

Thank you very much!

RTN has honestly been one of the best things that has happened to our family. We feel that we have been solidly embraced by the nursery. Both our children have a firm pre-school education to build on. Thank you all!

The best place for children! Fantastic and amazing people! Thank you for this year. All of you are absolutely exceptional!

Big thank you for help and support, for big hearts and patience. Love to all Ronald Tree Nursery! Hope to see you in a year's time with my younger son!